## **Citizen AI – Intelligent Citizen Engagement Platform**

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| --- | --- |
| Date | 29 june 2029 |
| Team ID | LTVIP2025TMID6084 |
| Project Name | **Citizen AI – Intelligent Citizen Engagement Platform** |
| Maximum Marks | 9 marks |

## **Citizen AI – Intelligent Citizen Engagement Platform**

### **Project Overview**

* **Project Name:** [Enter Project Name]
* **Project Description:** [Brief Description of the Project]
* **Project Version:** [Version Number]
* **Testing Period:** [Start Date] to [End Date]

### **Testing Scope**

* **Features and Functionalities to be Tested:**
  + [List the core modules of Citizen AI such as chatbot interactions, case management, feedback analysis, etc.]
* **User Stories or Requirements to be Tested:**
  + [List user stories like: “As a citizen, I can submit a complaint via chatbot,” or “The system must categorize citizen feedback accurately.”]

### **Testing Environment**

* **URL/Location:** [Web URL or Application Location]
* **Credentials (if required):** [Username/Password]

### **Test Cases**

| **Test Case ID** | **Test Scenario** | **Test Steps** | **Expected Result** | **Actual Result** | **Pass/Fail** |
| --- | --- | --- | --- | --- | --- |
| TC-001 | [Describe the scenario to be tested] | [Step 1]  [Step 2]  [Step 3] | [Describe the expected outcome] | [Record the actual outcome] | [Pass/Fail] |
| … | … | … | … | … | … |

### **Bug Tracking**

| **Bug ID** | **Bug Description** | **Steps to Reproduce** | **Severity** | **Status** | **Additional Feedback** |
| --- | --- | --- | --- | --- | --- |
| BG-001 | [Describe the issue or bug encountered] | [Step 1]  [Step 2]  [Step 3] | [Low/Medium/High] | [Open/In Progress/Closed] | [Any additional comments] |
| … | … | … | … | … | … |

### **Sign-off**

* **Tester Name:** [Name of Tester]
* **Date:** [Date of Test Completion]
* **Signature:** [Tester's Signature]

### **Notes**

* Ensure that all test cases cover both positive and negative scenarios.
* Encourage testers to provide detailed feedback, including any suggestions for improvement.
* Bug tracking should include severity, status, and reproducibility steps.
* Obtain final sign-off from both the **Project Manager** and **Product Owner** before deployment of **Citizen AI – Intelligent Citizen Engagement Platform**.